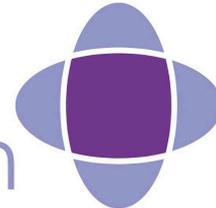


PRESS INFORMATION

Release Date: 31st March 2015



The Furniture
Ombudsman



iKBBBI & TFO announce strategic collaboration

In what will be the first of two exciting announcements over the next few weeks, The Institute of Kitchen, Bedroom & Bathroom Installers today announced a strategic collaboration with The Furniture Ombudsman (TFO) – the independent and non-profit-making dispute resolution service dedicated to the furniture industry.

The initiative will include vital development work around definition of independent installation standards within the KBB sector, a key objective that sits firmly with the iKBBBI, supported by it's members and key organisations that operate within the industry.

Furthermore, the iKBBBI will work closely with the TFO on the subject of independent inspection, providing a national network of field based inspectors, specialist in the subject of on site KBB dispute resolution. This will open up exciting opportunities for the iKBBBI and it's members and will pave the way for greater protection for the consumer.

TFO Chief Executive Kevin Grix (pictured) commented on the partnership by saying: "We're delighted to be working with the iKBBI and look forward to exploring long term opportunities in addition to short-term quick-wins."

The iKBBI welcomes interest from anyone interested in finding out more information about becoming an inspector – The iKBBI will be contacting members later this week to invite applications from within.

The Institute of Kitchen, Bedroom & Bathroom Installers is the UK's first and only government sanctioned and not-for-profit registered organisation dedicated to the kitchen, bedroom & bathroom installation industry. Full information about the iKBBI can be found at www.ikbbi.org.uk

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